



LGBTIQA+ Action Plan 2023-2026

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The City of Port Phillip respectfully acknowledges the Traditional Owners of this land, the people of the Kulin Nations. We pay our respects to their Elders, past and present. We acknowledge and uphold their continuing relationship to this land.

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Council's commitment to our diverse LGBTIQA+ communities

Council acknowledges the very real struggles against disadvantage, inequality and discrimination experienced by LGBTIQA+ people. Everyone has the right to be safe, to be themselves and to lead lives free from discrimination. Council also acknowledges the significant contribution our diverse LGBTIQA+ communities make to our city's economic, cultural and social capital.

Council's Statement of Commitment to LGBTIQA+ Inclusion is reflected by the Vision set out below for 'An inclusive City where diverse LGBTIQA+ communities are connected, safe and welcome'.

This LGBTIQA+ Action Plan identifies the needs and aspirations for LGBTIQA+ communities in our municipality and is a key part of Council's commitment to an LGBTIQA+ Inclusive Port Phillip. Council will also embed this commitment more broadly in the way it implements its 10-year Council Plan through delivery of services, partnerships and advocacy.

The City of Port Phillip's new LGBTIQA+ Action Plan is Council's first and builds on Council's strong history of championing and commitment to our diverse LGBTIQA+ communities.

This plan will guide how Council embeds LGBTIQA+ inclusion in its roles as a service provider, leader, ally, consumer and in its workplace.

It was developed in partnership with Council's LGBTIQA+ Advisory Committee and sets out how the City of Port Phillip will work toward creating an inclusive city that is responsive to the diverse needs of LGBTIQA+ people.

Our vision

An inclusive City where diverse LGBTIQA+ communities are connected, safe and welcome.

Principles

Our approach to LGBTIQA+ inclusion and working toward our vision is guided by six principles:

Human rights and social justice: Upholding the rights of LGBTIQA+ people to health, safety, agency and autonomy. Ensuring equitable systems and policies, and accessible and responsive services and facilities that improve health and wellbeing.

Cohesive, measurable & accountable: Improving LGBTIQA+ data collection and analysis to inform monitoring, evaluation and reporting against baselines, targets and indicators. Taking a whole of Council approach by embedding LGBTIQA+ inclusive practice as central to everything we do.

Diversity and intersectionality: Ensuring the diversity of identities, attributes, experiences and abilities are valued and included in the design, implementation and evaluation stages of Council activities. Ensuring trauma-informed engagement, acknowledging the compounding effect of multiple forms of systemic and institutionalised discrimination and stigma, noting this may occur laterally.

Nothing for us or about us without us: Advancing the paramount importance of the full and direct participation of those with lived experience, while recognising the value of active allyship. Acknowledging and building on LGBTIQA+ communities' capabilities, supporting leadership and connection, and providing safe spaces to share lived experience.

Pride and visibility: Celebrating the talent, success, and contribution of LGBTIQA+ people and their families, particularly those from emerging groups. Upholding their freedom of expression by ensuring protection from violence and threats to personal safety.

Self-determination, connection and pride for First Nations people: Prioritising self-determination, connection and pride for LGBTIQA+ SisterGirls and BrotherBoys and their communities.



Developing this plan

Council's LGBTIQA+ Advisory Committee have guided the development of this City of Port Phillip LGBTIQA+ Action Plan.

Established in 2022, the role of Council's LGBTIQA+ Advisory Committee is to use their lived experience, expertise, and knowledge of Port Phillip's diverse LGBTIQA+ communities to provide advice on matters that affect LGBTIQA+ residents, businesses and community members who live, work and visit the City.

This includes advice on Council policies, strategies, plans, programs and services and how best to communicate effectively and engage with LGBTIQA+ communities. In addition to providing advice on matters affecting the needs, interests and well-being of the LGBTIQA+ communities, the Committee provides advice to Council on effective advocacy to other levels of government.

Representation was sought from local community partners, LGBTIQA+ organisations, local businesses, and members of Council's Multicultural, Youth, Older Persons and Business Advisory Committees to inform the development of this plan. Council's Employee Pride Network have also played a pivotal role.

Intersectionality

Council acknowledges there is great diversity within our LGBTIQA+ communities. As well as being diverse in their sexuality, gender identity or sex characteristics, LGBTIQA+ people are diverse in many other ways. This may include their Aboriginality, ethnicity, skin colour, nationality, language, faith, ability, age, location, health or housing status. These diversities can lead to compounding forms of discrimination and stigma and mean their experiences of being LGBTIQA+ can be different. Through the development of this plan, we have sought to hear the lived experiences of people with different identities and enable the voices of people we may not hear from.

A note about language

Language and terminology have impact and can make the difference as to whether people feel included or excluded. Assumptions and previous experience of how language has been used means terminology can mean different things to different people and groups. We recognise that language has and continues to evolve in meaning.

With the advice of Council's LGBTIQA+ Advisory Committee, this plan generally uses LGBTIQA+ as an umbrella term that is inclusive of all people who identify as lesbian, gay, bisexual, trans, intersex, queer, questioning, asexual and plus. The plus (+) acknowledges there are many different terms used in LGBTIQA+ communities to describe identities regarding their sexual orientations and gender identity (for example, gender fluid, pansexual).

Background

LGBTIQA+ inclusion in the City of Port Phillip

The City of Port Phillip has a proud history of supporting and championing the contribution of LGBTIQA+ communities to the social, economic and cultural life of the city and upholding the right to full access to all services in the city.

It has been the home of the annual Pride March since it began and staff and councillors have proudly marched each year.

Historically, the City of Port Phillip has been home to key LGBTIQA+ establishments such as the Greyhound Hotel and important movements and groups in Australia's LGBTIQA+ history.

Council's aged care services have been Rainbow Tick accredited since 2013, demonstrating Council's continuing commitment to providing inclusive and affirming services.

More recently, Council supported the establishment of the Victorian Pride Centre in Fitzroy Street, St Kilda, the first purpose-built LGBTIQA+ centre in Australia which opened in 2021.

LGBTIQA+ people and communities in Port Phillip

The City of Port Phillip is home to one of the largest LGBTIQA+ communities in Victoria, including supporters and allies, who help progress equality and fairness for all.

Some estimates indicate that one in four adult residents living in Port Phillip identify as LGBTIQA+¹ and we are home to one of the highest rates of same sex couples in Victoria, with the 2021 Census indicating that 5.1 per cent of couples residing in the City of Port Phillip are same sex.

Precise data relating to the presence of LGBTIQA+ communities in Port Phillip is limited by the information collected through the national Census of Population and Housing undertaken every five years. Advocacy to address these limitation is expected to continue and could see enhanced information available through the 2026 Census.

¹ In its publication, 'The health and wellbeing of the lesbian, gay, bisexual, transgender, intersex and queer population in Victoria: Findings from the Victorian Population Health Survey 2017' (2020), the Victorian Agency for Health Information found that approximately 5.7% of persons 18+ identified as LGBTIQ+. Other research has come up with far higher estimates (approximately 14% of 16-69 year olds identifying as LGBTIQA+). By using this figure to adjust municipal estimates from the Victorian Population Health Survey 2017 it is estimated that 26 per cent of the adult population identify as LGBTIQA+.



LGBTIQA+ health and wellbeing

Research shows that many LGBTIQA+ people experience healthy and connected lives. However, the prevalence of ongoing discrimination and marginalisation contributes to LGBTIQA+ people experiencing disproportionately poorer health and wellbeing experiences and outcomes than others in the community. This includes higher rates of mental health concerns, suicide, drug use and smoking, as well as poorer life satisfaction and general health than the general population (Private Lives 3, 2020, VLGA 2020). Importantly, these issues are not experienced equally.

Whilst there have been significant advances to address equality for LGBTIQA+ people in Australia, participants in a nationwide survey in 2019 suggest rates of violence and harassment remain high with more than one third reporting verbal abuse, one quarter reporting harassment and one in ten reporting sexual assaults in the 12 months prior due to their sexual orientation or gender identity (Private Lives 3, 2020).

There is also growing research that suggests that LGBTIQA+ people are more likely to experience homelessness than the general population (Private Lives 3, 2020). A survey of LGBTI Victorians in 2019 indicated that one in five respondents reported experiencing homelessness at one or more times in their lifetime (Private Lives 3: Victorian Sample, 2020), with trans and gender diverse respondents reporting higher rates than other respondents.

What we heard from our partners

Through our engagement with partners, we heard that visibility of LGBTIQA+ symbols and staff awareness about how to provide safe and affirmative practice were key to creating a culturally safe environment where LGBTIQA+ people are included and able to participate. We also heard that a focus on continuous improvement and an intersectional approach is important.

Through our engagement with partners and stakeholders, we heard that Council's visible support for LGBTIQA+ events including Midsumma and hosting the Annual Pride March were influential ways of showing its allyship. Participants also identified the importance of Council having a role in connecting local organisations to facilitate collaboration and collective impact to advance LGBTIQA+ inclusion and participation for the diversity of communities in the municipality.

During the engagement we heard reflections about the positive and negative impacts of the changing landscapes for LGBTIQA+ venues and spaces in Port Phillip over time, and the importance of Council visibly showing leadership and advocating on behalf of and with LGBTIQA+ communities.

Engagement to inform the Plan included a series of five stakeholder workshops with:

- External stakeholders drawing from LGBTIQA+ agencies and services operating in Port Phillip.
- Council's Employee Pride Network (internal employee network).
- Staff working across services that can progress LGBTIQA+ inclusion.

Priorities that emerged from these engagement workshops included:

- Taking an intersectional approach to all LGBTIQ+ measures.
- Progressing inclusion through consultation and collaboration with subject matter experts and persons with lived experience.
- Importance of further education, training and capacity building (both staff and our business community).
- Advocating at a local, state and federal level for LGBTIQ+ inclusion.
- Expanding the signalling of resources and allyship, such as signage.

The principles, outcomes, strategies and actions of this Plan are reflective of these priorities.

Strategic context

Pride in our future: Victoria's LGBTIQ+ strategy 2022-32

Victoria's first whole-of-government LGBTIQ+ strategy, *Pride in our future: Victoria's LGBTIQ+ strategy 2022-32* was published in February 2022. It outlines the vision and plan to drive equality and inclusion for Victoria's diverse lesbian, gay, bisexual, trans and gender diverse, intersex and queer (LGBTIQ+) communities within all aspects of government work over the next decade.

The Victorian Government released their Rainbow Ready Roadmap in May 2022 which includes specific guidance for local government to help them become more LGBTIQ+ inclusive. This has been used to baseline LGBTIQ+ inclusion at the City of Port Phillip and is available as an Appendix to this plan.

Council Plan - Inclusive Port Phillip

The Council Plan 2021-31 defines the Strategic Direction for an *Inclusive Port Phillip* with the Strategic Objective for 'a city that is a place for all members of our community, where people feel supported and comfortable being themselves and expressing their identities'.

Creating an Inclusive Port Phillip requires a holistic approach with actions that achieve:

An Inclusive Place – a city with accessible and inclusive public spaces, transport options, community facilities, shops and housing, that meets the diverse needs of all members of the community.

An Inclusive Community - which is welcoming, values diversity, and enables everyone to actively participate in their community and feel they belong.

An Inclusive Organisation and Workplace – which is representative of the diversity of the Port Phillip community and ensures inclusion is at the core of its culture and practices. This means council services, programs, places and spaces are inclusive, accessible and equitable, and responsive to the diversity of needs, rights and priorities of our communities. This also means an inclusive place to work where diversity amongst staff is respected and valued.



Whilst this LGBTIQA+ Action Plan is primarily focused on LGBTIQA+ inclusion, we know that inclusion has a much wider reach. Many of the actions in this plan seek to position Council to think and act more broadly about inclusion for all members of our community and will be implemented in unison with other action plans, policies and programs which include:

- Gender Equality (Gender Equality Action Plan)
- People with disability (Accessibility Action Plan)
- First Nations People (Reconciliation Action Plan)
- CALD communities (Welcoming Cities commitment)
- Age-specific Policies.

This plan outlines Council's specific commitments to LGBTIQA+ inclusion, with strategies and actions that detail how we will work towards our Strategic Direction for an *Inclusive Port Phillip*.

Our strategic framework

This plan sets out five focus areas where Council can use its roles as a leader, service provider, consumer, ally and workplace to work collaboratively to realise the vision of an inclusive city where diverse LGBTIQA+ communities are connected, safe and welcome.

The five outcomes this plan seeks are:

1. Inclusive, accessible and affirming services promote LGBTIQA+ people's full and equal participation in community life
2. LGBTIQA+ diversity and participation are enhanced and visible in the City of Port Phillip
3. A safe, equitable and affirming place for LGBTIQA+ people and their families
4. Local businesses and Council procurement activities promote LGBTIQA+ inclusion
5. A proud and welcoming LGBTIQA+ inclusive workplace that is culturally safe, affirming and reflective of Port Phillip's diverse communities.

Each focus area focuses on one of Council's roles as a leader, service provider, consumer, ally and workplace to work collaboratively to realise the vision of an inclusive city where diverse LGBTIQA+ communities are connected, safe and welcome. Each focus area defines a set of strategies that will help us get to this outcome, and the actions that we will undertake. The principles underpin this work and guide how we approach each action.

Our plan for action

Focus area 1: Council as a service provider

Outcome: Inclusive, accessible and affirming services promote LGBTIQA+ people's full and equal participation in community life

The table below outlines the strategies and actions that will contribute to achieving this outcome:

Strategy	Action	Who
Improve opportunities for LGBTIQA+ people to connect in culturally safe spaces and events	1.1 Provide welcoming and inclusive events, activities and festivals in our community, including libraries, that encourage people from diverse backgrounds, identities and ages to connect (Ongoing)	Community Services (Co-lead) City Growth and Culture (Co-lead)
	1.2 Engage the LGBTIQA+ Advisory Committee in the planning of key mainstream festivals and events, to ensure such events are safe, welcoming and inclusive, including through promotion and programming (Ongoing)	Community Building and Inclusion (Co-lead) City Growth and Culture (Co-lead)
	1.3 Work with schools and community partners, including the Victorian Pride Centre, Joy media and Minus18 to provide events and programs that support the wellbeing of LGBTIQA+ young people (Ongoing)	Family, Youth and Children (Lead)
Ensure welcoming and inclusive Council contact points	1.4 Ensure entry-points to Council services are welcoming and LGBTIQA+ inclusive (Ongoing)	All Managers Customer Experience and Community Building and Inclusion (Partners)
	1.5 Use LGBTIQA+ inclusive language and images in all Council communications including our website and publications (Ongoing)	Communications and Brand/Digital Communications and Design (Lead)

Strategy	Action	Who
	1.6 Develop and promote gender affirmation guidelines so that trans and gender diverse people are supported to fully participate in our services (Delivery 2023-24)	Community Building and Inclusion (Lead) Customer Experience and People, Culture and Safety (Support)
	1.7 Consider options to provide all gender bathroom and changeroom options in addition to single sex facilities when planning for the development or renewal of Council facilities (Ongoing)	Property and Assets (lead)
Ensure active engagement with LGBTIQA+ communities in Council processes	1.8 Enable the voice of LGBTIQA+ communities in engagement on planning and reviews of Council services, including through the LGBTIQA+ Advisory Committee (Ongoing)	All Managers (Lead) Community Building and Inclusion (Support) LGBTIQA+ Advisory Committee (Partner)
Enhance and promote the health and wellbeing of LGBTIQA+ communities through appropriate and inclusive Council services and programs	1.9 Develop and implement a schedule to apply the lens of Rainbow Tick Standards across Council services and identify services where formal accreditation would deliver additional value (Delivery 2023-2026)	Community Building and Inclusion (Lead) Service managers (support)
	1.10 Embed assessing risks to the inclusion and safety of our diverse communities, including LGBTIQA+ communities into Council's Risk Management Framework (Delivery 2024)	Governance and Organisational Performance (Lead) Community Building and Inclusion (Support)

Focus area 2: Council as an ally

Outcome: LGBTIQA+ diversity and participation are enhanced and visible in the City of Port Phillip

The table below outlines the strategies and actions that will contribute to achieving this outcome:

Strategy	Action	Who
Facilitating networking and education between Council, service providers, business, schools and community organisations	2.1 Work with the Victorian Pride Centre and its resident organisations, other LGBTIQA+ groups and allies to create connections and strengthen partnerships that: <ul style="list-style-type: none"> increase awareness and access to LGBTIQA+ services create links between relevant Council services and LGBTIQA+ services advance LGBTIQA+ inclusion in schools and businesses. (Ongoing)	Community Building and Inclusion (Lead)
	2.2 Investigate ways to build our LGBTIQA+ communities capacity and leadership capabilities, including through connection to relevant programs and opportunities including Council Advisory Committees and groups (Ongoing)	Community Building and Inclusion (Lead)
Support LGBTIQA+ spaces, organisations and people to build social connection and participation	2.3 Ensure Council grant programs encourage local initiatives that promote LGBTIQA+ participation and celebrate our diverse LGBTIQA+ communities (Ongoing)	Community Building and Inclusion (Lead)
	2.4 Identify and advocate with partners to address service gaps for LGBTIQA+ communities (Ongoing)	Community Building and Inclusion (Lead)

Recognise and celebrate Port Phillip's LGBTIQA+ communities	2.5 Maintain the Rainbow Road Mural adjacent to Pride Centre in Fitzroy Street, St Kilda (Ongoing)	Maintenance and Operations (Lead)
	2.6 Continue Council's participation in and hosting of the annual Pride March in the City of Port Phillip, as well as Council's support for Midsumma (Ongoing)	City Growth and Culture (Lead) Employee Pride Network (Partner)
	2.7 Promote local LGBTIQA+ history and share LGBTIQA+ stories through our libraries and cultural heritage programs (Ongoing)	City Growth and Culture (Co-lead) Manager Community Services (Co-lead)
	2.8 Maintain an annual program of when Council will fly LGBTIQA+ inclusive flags to acknowledge days or events of significance to LGBTIQA+ communities (Ongoing)	Community Building and Inclusion (Lead) LGBTIQA+ Advisory Committee (Partner) Employee Pride Network

Focus area 3: Council as a leader

Outcome: A safe, equitable and affirming place for LGBTIQA+ people and their families

The table below outlines the strategies and actions that will contribute to achieving this outcome:

Strategy	Action	Who
Value the lived experience and improve data collection about our diverse LGBTIQA+ communities, to inform Council decision-making about ways to advance equality and inclusion	3.1 Support Council's LGBTIQA+ Advisory Committee to identify and respond to issues and opportunities related to LGBTIQA+ inclusion, and collaborate with other Advisory Committees to support intersectionality (Ongoing)	Community Building and Inclusion (Lead)
	3.2 Consider the needs of our diverse LGBTIQA+ communities when undertaking Equity Impact Assessments of Council policies and services (Ongoing)	Community Building and Inclusion (Lead)
Advocate for the rights of LGBTIQA+ people to be safe and to fully participate in the life in the City, and to be free from discrimination	3.3 Ensure the update of Council's Community Safety Plan identifies opportunities to create a safer Port Phillip for LGBTIQA+ communities (Delivery 2023-2024)	Open Space and Recreation (Lead)
	3.4 Advocate with partners for inclusive health services in the City of Port Phillip that demonstrate commitment to diversity and inclusion, such as the application of Rainbow Tick Standards (Ongoing)	Community Building and Inclusion (Lead)

Promote a community that is inclusive and respects LGBTIQA+ people's full and equal participation in community life	3.5 Actively promote Council's LGBTIQA+ Statement of Commitment for 'an inclusive City where diverse LGBTIQA+ communities are connected, safe and welcome', as part of its wider commitment for an 'Inclusive Port Phillip' (Ongoing)	Manager, Community Building and Inclusion (Lead)
	3.6 Publicly respond to incidents of LGBTIQA+ discrimination and where appropriate take preventative steps to enhance safety (Ongoing)	Chief Executive Officer Manager, Community Building and Inclusion (Support)

Focus area 4: Council as a consumer

Outcome: Local businesses and Council procurement activities promote LGBTIQA+ inclusion

The table below outlines the strategies and actions that will contribute to achieving this outcome:

Strategy	Action	Who
Promote social procurement that is inclusive of LGBTIQA+ owned or operated businesses and LGBTIQA+ inclusive practice in suppliers	4.1 Enhance participation of LGBTIQA+ owned and/or operated businesses through Council procurement policies and processes (Ongoing)	Community Building and Inclusion (Lead) Procurement, contracts (Partner)
	4.2 Use Council's procurement policies and processes to promote LGBTIQA+ inclusive practices in Council suppliers (Ongoing)	Community Building and Inclusion (Lead) Procurement, contracts (Partner)
Increase opportunities and expand markets for LGBTIQA+ inclusive business	4.3 Create resources to support staff to identify and engage inclusive and diverse businesses in procurement decisions (Delivery 2025)	Community Building and Inclusion (Lead) Procurement, contracts (Partner)
	4.4 Promote ways to enhance LGBTIQA+ inclusion across our business community, through Council's Business Network and Trader Associations (Ongoing)	Community Building and Inclusion (Lead) Economic Growth and Activation (Partner)

Focus area 5: Council as a workplace

Outcome: A proud and welcoming LGBTIQA+ inclusive workplace that is culturally safe, affirming and reflective of Port Phillip's diverse communities

The table below outlines the strategies and actions that will contribute to achieving this outcome:

Strategy	Action	Who
Provide inclusive people and culture systems and practices that actively seek feedback to inform continuous improvement	5.1 Continue strengthening our Employee Pride Network and seek a diversity of lived experience to improve workplace policies and practices (Ongoing)	Executive Leadership Team member (Sponsor)
	5.2 Prioritise the provision of all gender bathroom and change facilities in Council workplaces (Ongoing)	Property and assets (Lead)
	5.3 Embed the use of identifying pronouns and work towards Council platforms that make it easier to share pronouns (Delivery 2024-2025)	People, Culture and Safety (Lead) Community Building and Inclusion & Digital Technology (Support)
Enhance knowledge of LGBTIQA+ inclusion and literacy and the needs of our diverse communities for leaders, all staff and targeted service areas	5.4 Develop management capability for inclusive leadership, including LGBTIQA+ inclusion (Ongoing)	People, Culture and Safety (Lead)
	5.5 Deliver diversity and inclusion awareness training for all staff that includes LGBTIQA+ inclusive language and practice (Delivery by 2025)	People Culture and Safety (Lead) Community Building and Inclusion (Partner)
	5.6 Provide targeted LGBTIQA+ awareness sessions to build understanding of the needs of LGBTIQA+ users in key Council services (Delivery 2024 - 2025)	Community Building and Inclusion (Lead) Relevant managers (Partner)

Strategy	Action	Who
	5.7 Provide options for diversity and inclusion awareness training as part of the four-year learning and development program for incoming Council (Delivery 2024)	Governance and Organisational Performance (Lead) Community Building and Inclusion (Partner)
Provide LGBTIQA+ inclusive recruitment and management practices	5.8 Ensure recruitment and selection policies, processes and practices promote LGBTIQA+ inclusive recruitment and onboarding (Ongoing)	People Culture and Safety (Lead)
	5.9 Improve our HR processes and systems to enable our workforce to confidently share information about their intersecting attributes, to help us better understand our workforce and advance diversity (Delivery 2023)	People, Culture and Safety (Lead)
	5.10 Continue to monitor staff experience of an inclusive organisation that encourages respectful workplace behaviours and takes steps to eliminate discrimination via the annual staff survey (Ongoing)	People, Culture and Safety (Lead)

Monitoring our progress

Progress will be monitored annually by reporting on the progress of actions and the use of self-assessment tools such as the Rainbow Ready toolkit.

Relevant policy, regulations or legislation

Relevant Legislation

Title	Relevance
Victoria's Charter of Human Rights and Responsibilities	Charter of Human Rights and Responsibilities Act 2006 (the Charter) is a Victorian law that sets out the basic rights, freedoms and responsibilities of all people in Victoria. The Charter requires public authorities, including local government, to act consistently with the human rights in the Charter.
Equal Opportunity Act 2010	The Equal Opportunity Act 2010 provides protections from discrimination in public life in Victoria. This includes protection from discrimination when based on disability, gender identity, race (including colour, nationality, ethnicity and ethnic origin), religious belief or activity or sexual orientation.
Disability Discrimination Act 1992	The Disability Discrimination Act 1992 (DDA) makes it unlawful to discriminate against a person because of their disability.
Gender Equality Act 2020	Victoria's Gender Equality Act 2020 places obligations on public sector entities to plan, measure and track progress to improve gender equality. The Act requires councils to consider gender equality in the policies, programs and services that significantly impact the public.
Local Government Act 2020	Provides a framework for the establishment and operation of Victorian councils, and sets out that councils have a role to ensure services are available for everyone in their communities as they need them.

Victorian Government Policies

Title	Relevance
Pride in our future: Victoria's LGBTIQ+ strategy 2022-32	Victoria's first whole-of-government LGBTIQ+ strategy that provides the vision and plan to drive equality and inclusion for Victoria's diverse lesbian, gay, bisexual, trans and gender diverse, intersex and queer (LGBTIQ+) communities within all aspects of government work.
Rainbow Ready roadmap – Local government	A guide for local governments to become more LGBTIQ+ inclusive and deliver on their commitment to drive LGBTIQ+ inclusion through Victoria's whole-of-government LGBTIQ+ strategy.

Council policies

Title	Relevance
The Council Plan 2021-31	The Council Plan set outs the vision and strategic directions for the City of Port Phillip, and the organisation's priorities for the delivery of these outcomes.
Gender Equality Action Plan 2022-25	Aims to make sure that Council as a workplace is gender-balanced and diverse, where everyone is valued and respected as a unique individual and has equitable access to opportunities. Also promotes gender equality as a leading organisation and service provider to the wider community, recognising key issues such as discrimination and family violence.
Accessibility Action Plan	Council's commitment to equitable participation and inclusion of people with disability within the community and the organisation. Sets out a vision for where the Port Phillip community is a place in which people with disability feel valued and have a positive sense of belonging.
Reconciliation Action Plan	Explores employment opportunities, builds awareness and understanding, and enhances cultural and economic development for local First Nations communities in Port Phillip.
Welcoming Cities commitment	Commits Council to the Welcoming Cities initiative, a national network of municipalities committed to an Australia where everyone can participate in social, cultural, economic and civic life. Welcoming Cities supports local councils to become more welcoming and inclusive of their diverse communities.
Positive Ageing Policy	A developing Council policy that will guide future decisions about how it can respond to the needs and aspirations of people aged 60 years and older.

Terminology and definitions

Table 1 Definition of terms

Term	Definition
LGBTIQA+	An evolving acronym standing for Lesbian, Gay, Bisexual, Transgender, Intersex, Queer/Questioning and Asexual. The “plus” represents other sexual and gender identities including pansexual and Two-Spirit.
Inclusive or inclusion	Refers to the practice or practising of providing equal opportunities and resources for people who might otherwise be excluded or marginalised, such as those from a minority group.
Inequality	An unfair circumstance in society when some people have more opportunities, resources or rights than others.
Discrimination	The unjust or prejudicial treatment of different categories of people, that could be based on grounds such as ethnicity, age, sexual orientation, gender, disability or immigration status.
Diverse or diversity	The practice or quality of including or involving people from a range of different social and ethnic backgrounds, including those of different genders and sexual orientations.
Intersectionality	The interconnected nature of social categorisations such as race, class and gender as they apply to a given individual or group, regarded as creating overlapping and interdependent systems of discrimination or disadvantage.
Ally	A person that aligns with and supports a cause with another individual or group of people. For example, a heterosexual person may be a stronger supporter and advocate for LGBTIQA+ rights, thus they would be an ally.
Stigma	A negative view or disapproval of a particular person or group because of certain characteristics that differentiate them from others.
Lived experience	Personal knowledge or experience that is increasingly used and recognised as qualitative data to use in research or the development of policies and programs. This is particularly used in cases where marginalised voices need to be upheld and promoted.

Term	Definition
Affirming or affirmative	In the context of gender identity, this refers to the range of actions and possibilities involved in living, surviving and thriving as individuals being their authentic selves and how they identify. This could include social affirmation (such as changing one's names, pronouns and expression), medical affirmation (e.g. taking hormones and having gender affirming surgery) and legal affirmation (updating one's legal name and gender in official documents and services). Thus, for example, to be "affirming" or "affirmative" as a service provider or workplace is to respect and recognise how people choose to identify.
Rainbow Tick Framework	An Australian world first quality framework to help health and human services organisations become safe and inclusive for the LGBTIQ community.
All gender	Encompasses a variety of gender identities, rather than the binary notion of being either male or female. For example, bathrooms may be signed as 'all gender' rather than 'unisex', to denote accommodating for multiple gender identities instead of two.

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Victorian Government (2022), *Rainbow Ready roadmap*. Accessed online at [Rainbow Ready roadmap – Local government | Victorian Government \(www.vic.gov.au\)](#)

Appendix 1:

Reflecting on our history – Key Events

Date	Key event
Pre-colonisation	A full understanding of how the diversity of Indigenous nations included LGBTIQA+ people is limited however we know that many First Nations cultures had rich and diverse concepts of gender.
1778	British colonisation of Australia brings with it the import of the British legal system, including anti-homosexual laws.
1969	Queer activism in Victoria was born in Acland Street, St Kilda when the daughters of Bilitis, later the Australian Lesbian Movement was formed.
1975	Establishment of Seahorse Victoria, a support organisation for the transgender community in a flat in Acland Street, St Kilda. As the group grew, it often met a café on Fitzroy Street where the Pride Centre is now located.
1980/1	Victoria decriminalises male acts of homosexuality.
1982	Australia has its first report case of HIV/AIDs. This epidemic saw gay men disproportionately impacted. Existing discrimination and persecution was exacerbated by community fear and anxiety.
1990s	The World Health Organisation declassifies homosexuality as a mental disorder. Being transgender remains a mental disorder.
1990s	The St Kilda City Council supported the Positive Living Centre in Acland Street, St Kilda despite some opposition at the time. This represented an important stand against ignorance and prejudice during some of the darkest days of the AIDS epidemic.
1996	Port Phillip City Council establishes its first LGBTIQ Advisory Committee. Port Phillip City Council adopts its Statement of Commitment to LGBT communities. First Pride March along Fitzroy Street, St Kilda with a gathering of 11,000 people. Fitzroy Street has continued to host the annual Pride March each year as part of the Midsumma Festival.
1997	The last state in Australia, Tasmania, decriminalised homosexuality, 22 years after the first state, South Australia in 1975.

2004	International Day Against Homophobia, Biphobia and Transphobia (IDAHOBIT) established to draw the attention of policymakers, opinion leaders, social movements and the media to the violence and discrimination experienced by LGBTIQA+ people internationally. The date, May 17, commemorates the date the WHO decided to declassify homosexuality as a mental disorder in 1990.
2005	Victoria abolishes the gay panic defence.
2008	The Relationships Act 2008 provided same-sex couples and heterosexual couples the ability to register their relationship. This provided these couples with the same legal status under Victorian law as being married.
2013	Australian Government introduces guidelines on the recognition of sex and gender. People are now able to choose to identify as a gender other than the sex they were assigned at birth or may identify as not exclusively male or female. Gender can be changed in official records. The City of Port Phillip achieved its first Rainbow Tick Accreditation for Aged Care Services and has since been maintained.
2016	Premier Daniel Andrews of Victoria issues a formal apology for the state's history of anti-gay laws. Victoria legislates to provide for same-sex adoption.
2017	Same-sex marriage is legalised Australia-wide following the Australian Marriage Postal Survey. Although this was seen as a positive step forward for LGBTIQA+ rights, research has since suggested that this as a traumatising time for many LGBTIQA+ communities because of negative media messages and expressions of hatred.
2019	The World Health Organisation declassifies being transgender as a mental disorder.
2021	Port Phillip City Council endorsed steps to enact the Rainbow Local Government Pledge. Official opening of the Victorian Pride Centre in St Kilda, the first purpose build centre in Australia.
2022	Formation of Council's LGBTIQA+ Advisory Committee.



City of Port Phillip

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